



**Mechanical Services, Plumbing & Heating Contractors**

Unit 16C  
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White Lund Industrial Estate  
Morecambe  
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## Quality Policy

- We are committed to meeting customer expectations of performance, quality, price and delivery in Mechanical Services Systems.
- We aim to fully understand our customers' requirements and provide products and service to meet those needs.
- We promote innovation and continually review advances in technology, which can lead to improvement of our products.
- We encourage the development of staff through skills training.
- Our Quality System provides the framework to control and monitor our activities and to continually improve our systems, products and services to customers.

**Matthew Feather**  
**Financial Director**  
**Bay Building Services Ltd**  
**Unit 16C**  
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**White Lund Industrial Estate**  
**Morecambe**  
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**LA3 3BN**

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